

ESCALATION MATRIX

Details of	Name	Email id	Landline	Mobile	Hours
Customer Care Executive	Mr. Sanjay Parab	sanjay.parab@kbs.co.in	022-69966996	9920240375	9.00 am to 5.00 pm
Head of Customer Care	Mr. Kaushik Pandya	Kaushik.pandy@kbs.co.in	022-69966996	9833249958	9.00 am to 5.00 pm
Compliance Officer	Mr. Nehal Shah	nehal.shah@kbs.co.in	022-69966996	9820198210	9.00 am to 5.00 pm
CEO	Mr. Tushar Shah	tushar.shah@kbs.co.in	022-69966996	9820077206	9.00 am to 5.00 pm